Necessary forms and information we require prior to your arrival and what to expect once you are here.

We may have reached out to you already but the following information is important for you to read and reply to us as well:

- The length of stays may be different than originally booked as we need to allow a full day in between reservations in order to clean & sanitize thoroughly & properly. We will or may have already contacted those reservations affected by this change. If you have not heard from us, please contact us before your reservation dates. Rates will be adjusted accordingly
- Check in time will not be before 3 pm and check out time cannot be later than 10 am. We won't be able to make any exceptions to this rule to allow the proper amount of time between reservations.
- We are having people drive into the parking lot, our cell phone numbers will be posted there at the stop sign. Call us on arrival so we can make sure launch area is clear and you check-in as smooth as possible. A suggestion would be to get your stuff loaded in your personal boats in the parking lot while waiting. Staggered check in will be our priority to keep with social distancing.
- Your cabin door will be taped with an initial on it, this means your cabin has been disinfected and ready to
  use.
- Social distancing in effect as well. Regardless of how many cabins are rented to a group unfortunately.
- You will need to bring your own linens, towels, facecloths, blankets and pillows for your stay as we will not be providing them at this time. Sorry for any inconvenience but we are easing into the reopening and trying to avoid any problems. Also, try and shop local where you are comfortable.
- Meal plan bookings, we are now able to offer in dining seating. You may still take the take out option as well.
- Daily maid service will not be offered in order to minimize exposure to our employees and yourselves.
- Boat rentals, it is preferred that you bring your own personal life jackets if available as we are required to sanitize ours after each use
- We will require a signed guest screening form from every member of the group. This form will include first and last names, place of residence, cell phone number and email. This will be mandatory. This form is attached as a PDF below and can be emailed back to us at <a href="mailto:memquisitlodge@gmail.com">memquisitlodge@gmail.com</a> or text picture of to 705-690-7689 (Char)
- All payments will be processed either by etransfer or credit card on check out. Receipts can be emailed. All accounts will be settled prior to departure, currently no more than 2 people at a time in the

office. We are currently allowing 2 people at a time in the office/store and have been <u>mandated by Public</u> Health that masks must be worn in any commercial business.

• Gas, minnows, worms & ice are available. Please call or text us to make arrangements for service/pick-up (Frank 705-929-3334 or Char 705-690-7689) We are in the store/office, you can come to side door and knock for service as well.

## We want you to feel safe and also enjoy your time away from your home with us.

Memquisit will make all efforts necessary to keep you safe and offer you the much needed vacation.

Please bear with us as we navigate through this new way of running our business, your patience is appreciated, we are all in this together.

In an effort to try and be as contact free as possible, the attached PDF files include:

- 1. check in form- reply to email to acknowledge that you have read it and agree
- guest screening acknowledgment printed signed and emailed to <a href="memory.com">memquisitlodge@gmail.com</a> PRIOR TO ARRIVAL, as close to your arrival date as possible
- guest code of conduct acknowledgement signed from group leader and emailed to memquisitlodge@gmail.com Please open all attachments and follow instructions.

We know this is a lot to go through and absorb, but it is necessary for us to make sure everyone is safe including your selves.